

Specification of services for smoke and heat extraction system maintenance

Investing in the installation of a smoke and heat extraction system makes sense only if it actually works in the event of a fire. It is the responsibility of the operator to regularly inspect and maintain the system in accordance with the

technical guidelines for preventive fire protection at least once annually. This requirement is not only imposed by the authorities, but is also designed to help you.

OUR ANNUAL SERVICES

	Maintenance	Maintenance incl. Servicing
Check all "power-operated windows and doors in ventilation and smoke and heat extraction systems as well as SHEVs" in accordance with the technical guidelines for preventive fire protection TRVB S 111 (staircases) and TRVB 125	×	×
Check that all fixing elements fit tightly		×
Clean the drive		×
Check for proper functioning of the emergency opening/rechargeable/batteries (batteries exchanged a minimum of every four years)	×	×
Check the link arm/guide rail		×
Check to ensure the door/leaf/casement/window move easily	×	×
Check to ensure they open and close properly	×	×
Adjust the drive		×
Lubricate all the moveable parts		×
Operational checks	×	×
Release via fire push-button	×	×
Release via smoke detector	×	×
Check mains voltage.	×	×
Check the functioning of the vent switch	×	×
Check the emergency power control unit	×	×
Provide lubricants and cleaning materials		×
Apply an inspection sticker	×	×
Provide and maintain inspection documentation (written evidence)	×	×
Replace consumables (for a fee following expiry of the warranty)		×

MAINTENANCE

GEZE Austria inspects the systems annually in accordance with the list above. The system operator must provide a system-specific test log at the time of maintenance. The service engineer makes an entry in the test log. Service records are created on-site. Access to the drives, smoke detectors, as well as emergency power control unit must be guaranteed and their locations on site known.

SAFETY CHECK

GEZE Austria performs an annual check in accordance with the law of the operational status of all safety and control systems that form part of the smoke and heat extraction system. This inspection is documented in a test log entry, and an inspection sticker is applied to the systems. If faults are detected, a proposed rectification is submitted.

REPAIRS OUTSIDE OF THE WARRANTY

The repair and replacement of consumables (e.g. rechargeable battery) or defective parts are not included in this service package. By agreement with the on-site representative, our service engineer can exchange these parts for a fee. GEZE Austria will dispose of the exchanged parts at no cost.

SERVICE AGREEMENT

The agreement is valid for a period of one year and is renewed automatically at the end of each year unless terminated in writing one month prior to expiry.

GEZE SERVICE LINE

The GEZE Service Line: +43 (6225) 87 180 300 is open daily from Monday to Thursday from 7.30 to 17.00 and on Fridays from 7.30 to 12.30 (closed on Sundays and public holidays).

We can also provide telephone assistance to you outside of office hours on +43 (6225) 87 180 900; or email us at service.at@geze.com

GEZE SERVICE PACKAGE RANGE OF SERVICES**SERVICE RENDERING**

All work is carried out during the normal working hours of GEZE Austria GmbH or one of its Service Partners. Work carried out outside of the normal working hours at the request of the customer shall be charged as overtime or emergency service surcharges as per the regular rates at GEZE Austria GmbH.

INVOICES

An invoice is submitted on completion of the work.

PAYMENT TERMS

Net payment is due in full within 14 days of the invoice date.

Mutual rights Retaining payments owing to potential counterclaims of the ordering party, or offsetting them, is admissible only if the counterclaim is legally established or is not disputed by us.

LATE PAYMENT

In the event of delayed payment we are entitled to charge interest of 5% above the respective three-month EURIBOR, unless we decide to assert higher actual damages due to the delay. If the ordering party falls into payment arrears, we are entitled to cease further work on current orders and demand the immediate advance payment of all claims, including those not yet due, and including bills of exchange and deferred amounts or corresponding security deposits.

OBLIGATIONS ON THE PART OF THE CUSTOMER

The customer must ensure protected and easy access to the equipment and keep it away from external parts. If it malfunctions, the equipment must be shut down immediately. The drive parts that are to be serviced must be easily accessible. If it is necessary to erect scaffolding (for an installation height in excess of three metres) or use similar technical equipment, this must be provided by the customer at his own cost. When services are being provided, an on-site contact authorised to represent the organisation must be present. This representative must be authorised to sign service tickets and make decisions regarding possible additional services (e.g. repairs). The customer is obligated to allow the work on the equipment to be carried out only by GEZE Austria GmbH or its contractor in order to ensure the reliability of the equipment. If the equipment malfunctions, the customer must inform the customer service department of GEZE Austria GmbH immediately.

TEMPORARY SHUT-DOWN

In the event that the equipment is temporarily shut down, the component of the contract shall be suspended from the first day of the next month, after GEZE Service GmbH has been informed of this in writing. After the equipment has been shut down, the customer must have the equipment checked by the technical experts at GEZE Austria GmbH before re-starting it. The costs arising from this, including overhauling and cleaning, shall be borne by the customer.

DECOMMISSIONING

In the event of final decommissioning, the contract shall expire on the first day of the next month, after GEZE Austria GmbH has received one month's notice to this effect in writing.

LEGAL SUCCESSION

The customer must inform us of changes in their ownership structure and usage rights immediately and in writing. In the event of any other compensation, the customer is obliged to transfer in full all contracts agreed with GEZE Austria to any legal successor.

LIMIT OF LIABILITY

GEZE Austria GmbH has arranged public and product liability insurance for personal injury and property damage. Liability on the part of GEZE Austria GmbH for any such damage is limited to gross negligence and wilful misconduct. GEZE Austria GmbH is otherwise liable only in the context of the current insurance policy.

PRICE ADJUSTMENT

GEZE Austria GmbH reserves the right to change its maintenance prices following prior notification.

AMENDMENTS TO THE CONTRACT

or secondary agreements must be confirmed in writing to be valid. Amendments to the contract that have not been confirmed by us in writing shall not be valid.

PARTIAL INEFFECTIVENESS

If any parts of this contract are invalid, this shall not affect the validity of the rest of the contract.

PLACE OF FULFILMENT AND COURT OF JURISDICTION

The place of fulfilment and court of jurisdiction is agreed as the competent court of the state capital of Salzburg.

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